

Health & Leisure Club

All hotel guests are welcome to enjoy access to our leisure facilities, additional charges may apply. Facilities include:

- Swimming Pool
- Sauna
- Steam Room
- Spa Pool
- Fully Equipped Gym

For the comfort and safety of all guests, children under 16 are welcome to use the swimming pool but are not permitted in the sauna, steam room, spa pool or gym. Please see our website for T&Cs.

OPENING TIMES

Monday – Friday

7:00am – 8:00pm

Adults only: **7:00am – 8:00am & 7:00pm – 8:00pm**

Saturday & Sunday

8:00am – 8:00pm

Last entry into the Leisure Club is 1 hour before check out and 30 minutes before Leisure Club closing time.

Please note, opening times are subject to change without prior notice and may vary seasonally.

Other Services

PHOTOCOPYING & PRINTING

Available from 10p per sheet of A4.
Please enquire at Reception

MEETINGS & EVENTS

Grand Hotel Sunderland offers flexible event spaces for meetings, conferences, exhibitions, weddings and private celebrations, accommodating up to **300 guests**.

Our experienced events team is available to help plan every detail, from intimate gatherings to larger occasions.

To arrange a showround or discuss your requirements, please speak to Reception.



Grand Hotel

SUNDERLAND

ELITE VENUE SELECTION

Scan the QR code to view our social media



Grand Hotel Sunderland
Queens Parade, Sunderland, SR6 8DB
0191 529 2041
www.theelitevenueselection.co.uk

All information within this booklet is correct at the time of going to print (08/26)
The management reserves the right to change the content without prior notice.

Hotel Information



Grand Hotel

SUNDERLAND

ELITE VENUE SELECTION

Welcome to Grand Hotel Sunderland



Whether you're here to explore the city, unwind with friends and family, or escape the everyday for business or leisure, we're delighted to have you with us. Our team is here to ensure every part of your stay is as comfortable and enjoyable as possible.

If there's anything you need during your stay, simply dial 0 to contact Reception. We'll be happy to help.

We hope you have a wonderful stay.



Guest Services

TRAVEL & TRANSPORT

Reception can assist with taxi bookings and local travel information to help you make the most of your stay. **The hotel accepts no responsibility for parking within the hotel grounds or nearby, in relation to damage, theft, or fines.**

LUGGAGE FACILITY

Secure luggage storage is available before check-in and after check-out, allowing you to explore the local area without your bags. Please speak to Reception for assistance.

FIRST AID

First aid assistance is available should you need it during your stay. Please contact Reception for immediate assistance.

FIRE ALARM TEST

Please note, a fire alarm test will take place every Tuesday at 10:30am.

Food & Drink

BREAKFAST

Monday to Friday: **7:00am - 9:00am**
Saturday & Sunday: **8:00am - 10:00am**
*Times are subject to change.

RESTAURANT

Monday to Sunday **6:00pm - 8:30pm**
*Times are subject to change.
For any special dietary requirements, please contact the restaurant during opening hours for assistance.

BAR

10:00am - 11:00pm daily. The bar lounge menu offers a variety of fresh meals and snacks from **10:00am - 8:30pm**.

ROOM SERVICE

Room service is available between **6:00pm - 8:30pm**, allowing you to enjoy a meal in the comfort of your room. Please see the Bar Menu for the current selection. A **£4.00** tray charge applies.

Room Information

TELEPHONE

Reception Dial **0**
Room service Dial **406**
Leisure Club Dial **412**

WAKE UP CALL

Wake-up calls are available on request. Simply contact Reception to arrange a convenient time.

INTERNET

Complimentary WiFi is available throughout the hotel. Connect to **Elite Hotels Free WiFi** to get online.

TELEVISION

Every room includes a television with a Freeview. TNT Sports is available in the hotel bar.

ROOM AMENITIES

Every room includes tea and coffee making facilities, a hairdryer, iron and ironing board. Additional pillows, towels and toiletries are available on request.

HOUSEKEEPING

Fresh towels, toiletries and additional amenities are available throughout your stay. If you would like your room to be serviced, please place the housekeeping door hanger outside your room before **10:00am**.

CHECK-OUT

The hotel's check-out time is:

10:00am Monday - Friday
11:00am Saturday & Sunday

Late check-out may be available for an additional charge, subject to availability.